

How to add site to compatibility list

This document is designed to ensure you experience with remote access goes as smoothly as possible

Step 1

Open internet explorer and go to <https://ra.parkhall.org/RDWeb/Pages/iecheck.htm>

You will then see a page that looks like this

This tool is designed to try and identify the version of internet explorer that you are using so that you are able to use the correct part of the How to add site to compatibility list document.

Please single click the identify button

identify

Step 2

Single click on the Identify button. This will give you a message below it, the possible messages are as follows

If you have **Internet explorer 8** installed your message might look like this

This tool is designed to try and identify the version of internet explorer that you are using so that you are able to use the correct part of the How to add site to compatibility list document.

Please single click the identify button

identify

Mozilla/4.0 (compatible; MSIE 8.0; Windows NT 6.1; WOW64; Trident/4.0; SLCC2; .NET CLR 2.0.50727; .NET CLR 3.5.30729; .NET CLR 3.0.30729; Media Center PC 6.0; .NET4.0C; .NET4.0E; InfoPath.3)

If you have **Internet explorer 9** installed your message might look like this

This tool is designed to try and identify the version of internet explorer that you are using so that you are able to use the correct part of the How to add site to compatibility list document.

Please single click the identify button

identify

Mozilla/5.0 (compatible; MSIE 9.0; Windows NT 6.1; WOW64; Trident/5.0; SLCC2; .NET CLR 2.0.50727; .NET CLR 3.5.30729; .NET CLR 3.0.30729; Media Center PC 6.0; .NET4.0C; .NET4.0E; InfoPath.3)

If you have **Internet explorer 10** installed your message might look like this

This tool is designed to try and identify the version of internet explorer that you are using so that you are able to use the correct part of the How to add site to compatibility list document.

Please single click the identify button

identify

Mozilla/5.0 (compatible; MSIE 10.0; Windows NT 6.2; WOW64; Trident/6.0; .NET4.0E; .NET4.0C; InfoPath.3; .NET CLR 3.5.30729; .NET CLR 2.0.50727; .NET CLR 3.0.30729)

If you have **Internet explorer 11** installed your message might look like this

This tool is designed to try and identify the version of internet explorer that you are using so that you are able to use the correct part of the How to add site to compatibility list document.

Please single click the identify button

identify

Mozilla/5.0 (Windows NT 6.3; WOW64; Trident/7.0; Touch; .NET4.0E; .NET4.0C; .NET CLR 3.5.30729; .NET CLR 2.0.50727; .NET CLR 3.0.30729; Tablet PC 2.0; InfoPath.3; rv:11.0) like Gecko

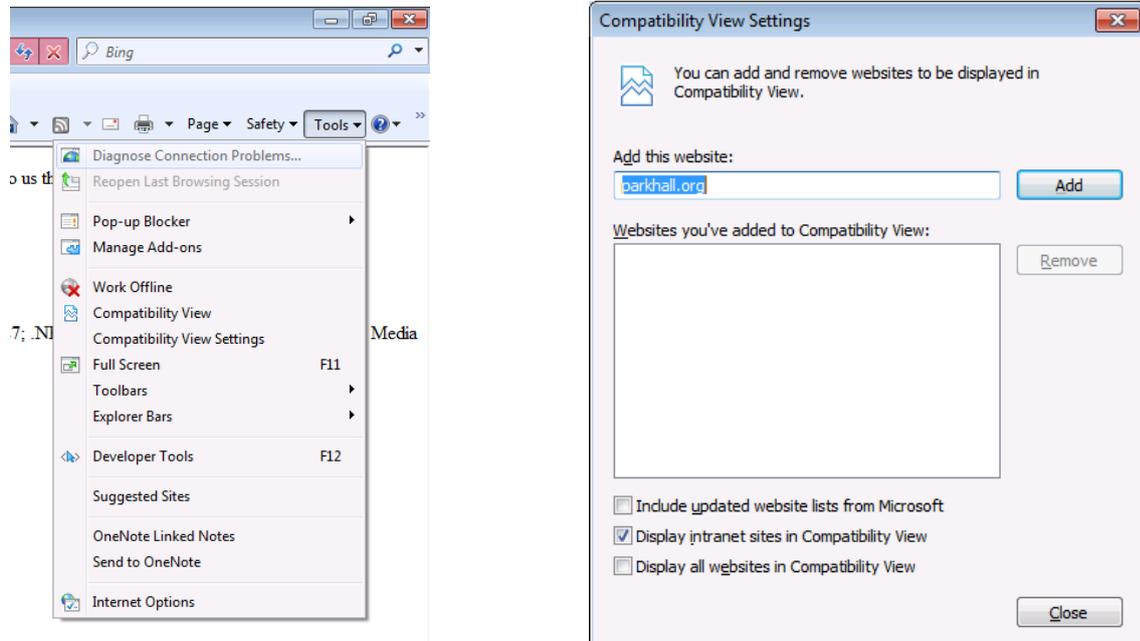
Step 3

Depending on the message you got please follow the appropriate steps for your internet explorer.

Step 3.1.1

Internet explorer 8

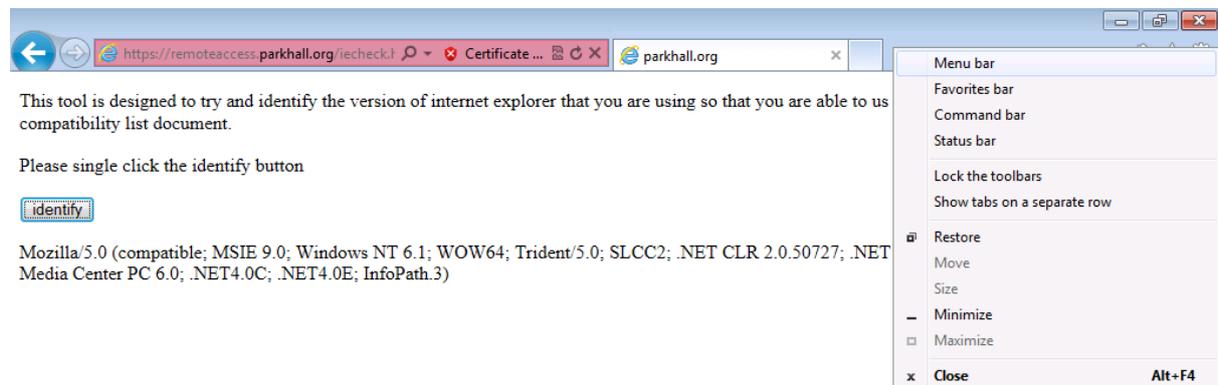
Select Tools and click on compatibility view setting, when this screen comes up click add then close



Step 3.2.1

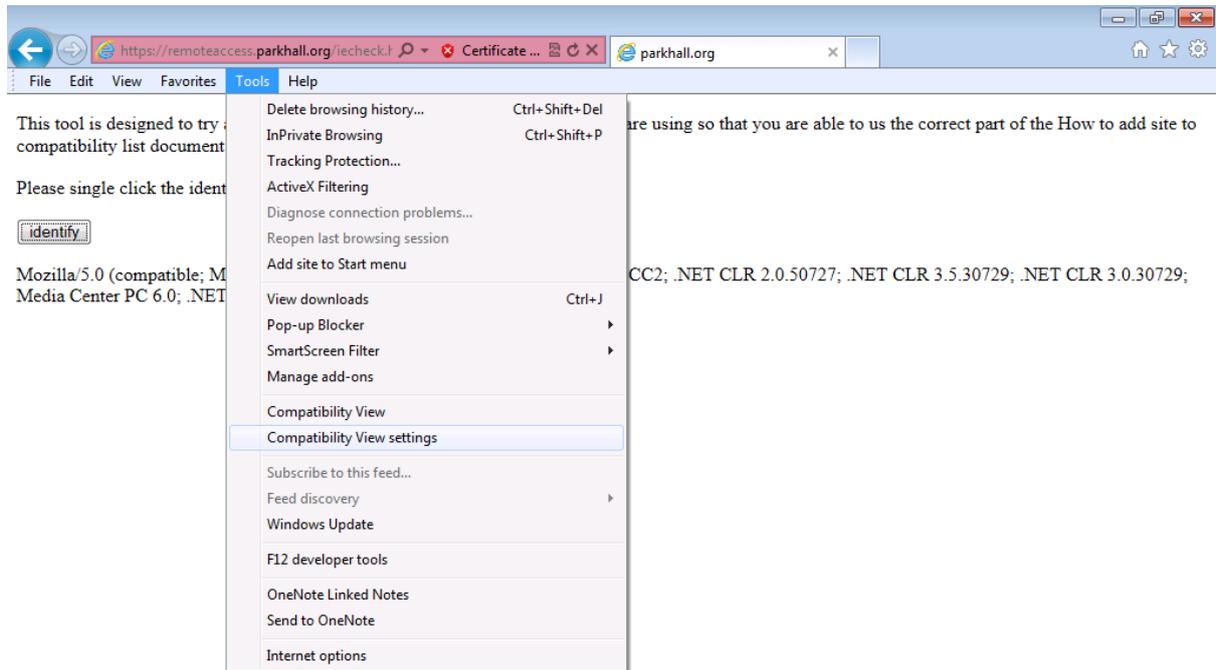
Internet explorer 9

If you do not see tools you will need to right click just above the address bar and select menu if tools are already on view proceed to step 3.2.2

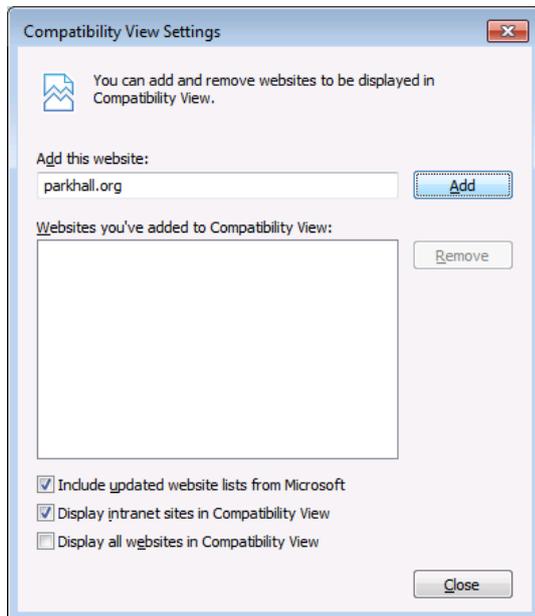


Step 3.2.2

Select Tools and click on compatibility view setting.



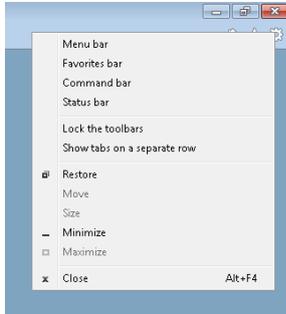
When this screen comes up click add then close



Step 3.3.1

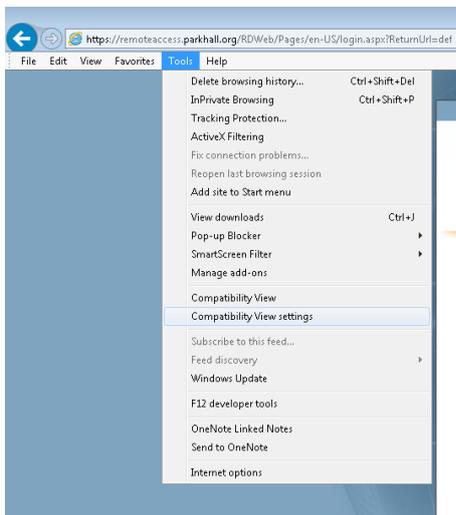
Internet explorer 10

If you do not see tools you will need to right click just above the address bar and select menu if tools are already on view proceed to step 3.3.2

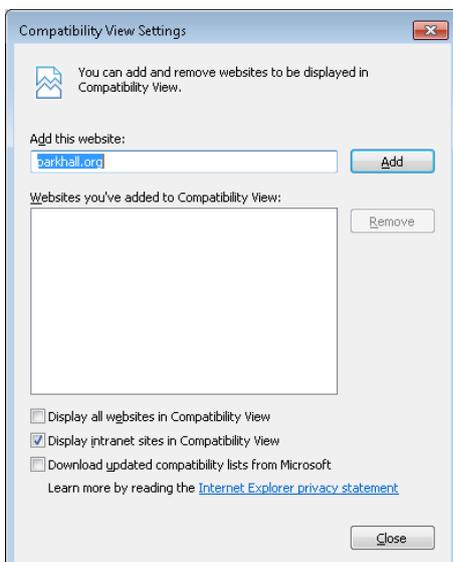


Step 3.3.2

Select Tools and click on compatibility view setting.



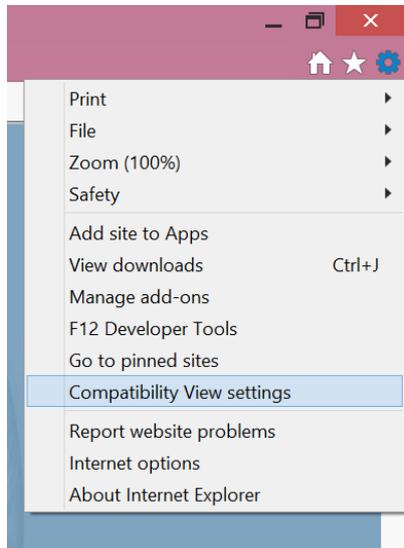
When this screen comes up click add and then close



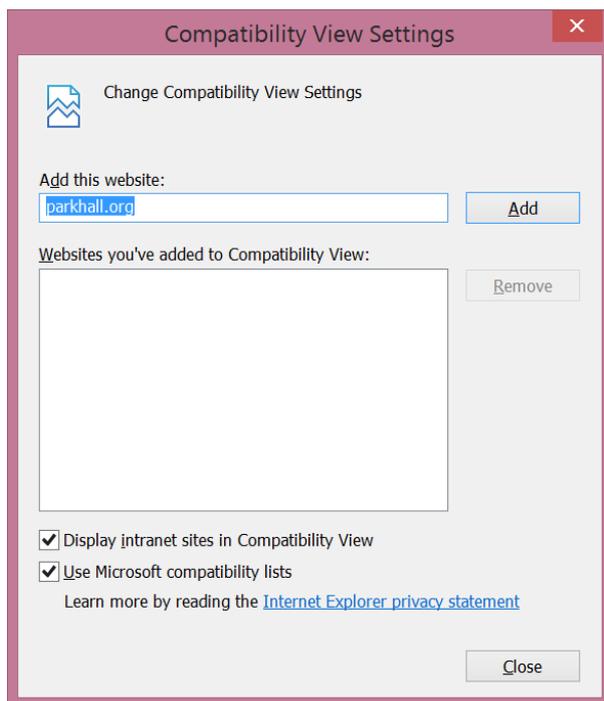
Step 3.3.1

Internet explorer 11

Left click on the cog in the top right hand corner and select compatibility view settings



When this screen comes up click add and then close



Step 4

Now you have added parkhall.org to your compatibility list please return to <https://ra.parkhall.org/rdweb> or select the link on the IE checking page.